

Date: 3/2/2022

Temporary Supply Disruption



Dear valued customer,

We continue to experience unprecedented supply chain challenges that prevent us from meeting the current marketplace demand for our products. The recent Omicron surge has greatly impacted our suppliers' ability to produce the ingredients and packaging materials necessary to meet demand for our products. Staffing shortages in their plants are the root cause of this particular challenge. While these staffing shortages due directly to Omicron have subsided, the labor market for manufacturing remains extremely tight and our suppliers are working to catch up from lost production. We currently do not have a firm date when we will be back in full supply. This is due to the unprecedented nature of the current global supply chain situation.

We recognize the difficulty that this causes. Our commitment is to have your sales representative proactively reach back out to you as soon as we are in position to meet your demand.

We sincerely apologize for this disruption in our mutual business, and we look forward to serving you again in the future.

Sincerely,  
Terence Martin

A handwritten signature in black ink, appearing to read 'T. Martin', is positioned below the typed name.

Customer Development Director



