



Date: 1/31/2021

Temporary Supply Disruption

Dear valued customer,

I wanted to provide an update to the letter I sent in December. We continue to make significant progress as it pertains to identifying solutions to our ingredient challenges. We are hopeful to have clarity regarding those solutions in the coming weeks. Full implementation of these solutions will likely not be realized until the second half of 2022. Please know we are working diligently to get back into supply as quickly as possible. We will communicate any potential changes to our tentative timeline. In the interim, we ask that you continue to order to your allocated quantities.

We recognize the difficulty that this causes. Your sales representative will remain in contact with you.

We sincerely apologize for this unprecedented disruption in our mutual business, and we look forward to serving you again in the future.

Sincerely,  
Terence Martin

A handwritten signature in black ink, appearing to read 'Terence Martin'.

Customer Development Director