



May 23, 2022

Dear Valued Customer:

Ventura Foods has been notified of a shortage of maltodextrin, a key ingredient used as a thickener and sweetener in the finished goods we provide for you.

Increasing demand for these ingredients coupled with ongoing COVID-19 labor impacts has reduced supplier capacity and constrained ingredient availability.

As a result, Ventura Foods may delay the requested shipping dates and/or limit the volume of product that can be delivered. Currently, we anticipate an interim gap in supply lasting approximately one week.

Ventura Foods is working to source this ingredient from other suppliers and evaluate options for substitution or reformulation, when possible, to lessen the impact of this supply disruption on our customers. Our suppliers are also working urgently to increase raw material arrivals and expedite product delivery.

We are committed to providing frequent updates as more information becomes available. We sincerely regret any inconvenience this may cause and thank you for your understanding in this matter.

Thank you,

Customer Solutions