



INFINITE POSSIBILITIES.  
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## MEMO

**To:** Dot Foods: Justin Gillette & Ryan Pickens  
**Subject:** Pending Product Shortage- Rich's Creamer  
**Date:** 6/27/2023  
**From:** Rich Products Corporation – Tom Pardo & Mark Bastian  
**Product Code:** Rich's 06963 / Dot Item# 467561  
**Expected Duration:** Throughout August 2023

Dot Foods:

I hope this message finds you safe and well.

In keeping to our commitment to provide proactive communication on any related shifts or changes, this message is about an upcoming product shortage.

Due to unforeseen circumstances, there will be a gap between our lid supply and recent increased demand for the product which will cause us to be out of stock on MFG ID 06963/ **Dot Item# 467561** COFFEE RICH NON-DAIRY CREAMER (PORTIONS) for the **entire month of August 2023**.

We will resume production in August and are targeting to be back in stock by September.

As mentioned, this challenge is strictly driven by our packaging supply, so we can still offer Coffee Rich Non-Dairy Creamer in other packaging options. The closest replacement product we can offer is Rich's 02209/ **Dot Item# 467559**, but this product is in a quart, so **the unit size is vastly different**.

We apologize for any inconvenience this change may cause and will ensure to do our best to meet your product needs.

Please reach out to us with any questions, comments, or concerns.

Thank you,



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Tom Pardo

Rich Products Corporation