



May 16, 2022

Dear Valued Customer:

Due to weather-related shutdowns that are affecting Canadian processors, canola oil supply has become highly constrained. This has impacted our ability to satisfy customer orders at a number of manufacturing locations. We believe this situation will continue until weather conditions improve and processors resume normal shipments.

Unfortunately, as a result, Ventura Foods will likely experience supply disruptions when producing Shortening and other Canola based products. To manage distribution and expectations we have begun the process of allocation. All Allocations are based on historical order patterns based on the Customer Shipping location and Item.

We are committed to providing frequent updates as more information becomes available. We sincerely regret any inconvenience this may cause and thank you for your understanding in this matter.

Sincerely,

Customer Solutions