



April 30, 2024

To: Butter Buds Distributors and Customers

RE: Important Update: Revised Shipping Timeline for Buttermist and Garlic Buttermist

Dear Valued Partners,

I regret to inform you that due to unforeseen delays at our co-packer's facility, we are experiencing another setback in the production of Buttermist and Garlic Buttermist. As a result, production is not expected to begin until early June, which means that your purchase orders are now estimated to ship from our facility on or around 6-20-24. We kindly ask that you update your delivery schedules accordingly.

I understand how frustrating this news must be, especially given the impact it may have on your own operations and commitments to your customers. Please know that we share your frustration and are doing everything possible to address the issue. Our Production, Scheduling, and Management Teams have made resolving these delays their top priority, and we are committed to keeping you updated every step of the way.

We sincerely apologize for this inconvenience and appreciate your patience and understanding during this challenging time. If you have any questions or concerns, please do not hesitate to reach out to us. We are here to support you and will do our best to help mitigate the effects of this delay.

Thank you for your continued partnership and trust in Butter Buds. We look forward to resolving this issue and resuming normal service as soon as possible.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Buhler'.

John Buhler  
President  
Butter Buds Inc.

A Division of Butter Buds, Inc.  
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