



Catallia Mexican Foods, LLC.
2965 Lone Oak Circle
Eagan, MN 55122

May 19, 2021

Re: Foodservice Order Update

Dear Valued Customers,

As you know, recent labor disruptions have affected many industries across the country. Regrettably, Catallia is experiencing this same challenge which is preventing us from producing product to our full capability.

We regret this situation and sincerely apologize for inconveniences placed onto our customers. Please know that we continue to work diligently every day to improve supply and have implemented multiple new initiatives to support recruitment.

Thankfully, labor restoration is showing gradual improvement each day, but naturally we do not know when to expect full production recovery. Nevertheless, we are committed to keeping our customers apprised of any changes or updates, and appreciate your patience and support with us during this time. This situation is temporary and we are confident in the future!

As noted from our customer service team in a previous communication, we are now requesting **15 business day lead time, effective immediately**, to aid our production planning. Please note any changes to your recent purchase orders and please contact our customer service department with any questions.

Thank you again!

Sincerely,

Annette Gooch Koep
VP Marketing & Business Development
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