



July 12, 2022

Dear Valued Customers,

Ventura Foods is experiencing an interesterified palm oil shortage due to a downstream supply disruption of sodium methylate. Sodium methylate serves as a catalyst for the production of interesterified palm oil, a key ingredient in the margarine products we provide to you.

These market conditions will force Ventura Foods to implement allocations on some margarine products through the fall. For these reasons, we cannot support incremental volume until further notice.

If a customer exceeds their allocated volumes, Ventura Foods will reduce order quantities or push orders to the following month. Customers will be informed of any changes to their orders via email.

Ventura Foods is working to source this ingredient from other suppliers and evaluate options for substitution or reformulation, when possible, to lessen the impact of this supply disruption for our customers.

Importantly, Ventura Foods is a proud member of the Roundtable on Sustainable Palm Oil (RSPO), a global non-profit that unites stakeholders to develop and implement global standards for sustainable palm oil. As such, we remain committed to upholding our RSPO member obligations and working with suppliers that share our values.

We will continue to keep you informed as market conditions evolve. We appreciate your understanding in this matter.

Sincerely,

Scot Yehle
Regional Account Manager