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January 16, 2025

Dear Valued Customer,

As announced last summer, Thick & Easy® pureed foods are now being manufactured at a new location. We recently positioned the final piece of new equipment and are ready to move forward at full capacity. During this transition, we are conducting thorough production and quality tests ensuring adherence to stringent safety protocols. As a result, we will be experiencing temporary shortages of several THICK & EASY® shaped and bulk pureed items.

We expect to replenish inventory levels for the following four items by mid-February 2025:

37954 THICK & EASY® Pureed Chicken  
10837 THICK & EASY® Pureed Beef  
39312 THICK & EASY® Pureed Carrots  
12118 THICK & EASY® Pureed Green Beans

We are working diligently to rebuild inventory levels and expect to resume production for our full line of pureed foods by **May 1, 2025**.

To assist with your ordering and customer management:

- Product availability may vary as we build inventory and focus production efforts on these four priority items.
- All variety packs and fruits are expected to experience shortages through May 2025.
- In addition to shaped purees, we also offer the following alternatives for pureed foods:
  - ReadyCare® and THICK & EASY® Instant Food Thickeners
  - Clear Thickener
  - SHAPE AND SERVE® Thickener

Sales representatives will receive weekly updates regarding product inventory levels. For questions about product availability or substitution options, please reach out to your Regional Sales Manager.

We sincerely apologize for the inconvenience caused by this unavoidable situation and greatly appreciate your understanding and continued support.

Sincerely,

Aris Borjas  
SVP, Chief Procurement/Supply Chain Officer