



Opal Foods  
16194 Hwy 59  
Neosho, MO 64850  
417-455-5000  
[www.opal-foods.com](http://www.opal-foods.com)

January 20, 2025

Dear Valued Customer,

I am writing to inform you that on Saturday January 18<sup>th</sup>, Opal Foods received positive confirmation for Highly Pathogenic Avian Influenza (HPAI) at a second farm in Southwest Missouri. As a result, supply at this location will be disrupted until further notice.

Unfortunately, this will indefinitely interrupt the entire volume of cage-free white and cage-free brown eggs to you from Opal. While cage-free white and cage-free brown eggs are impacted, your current conventional white egg supply from Opal will not be disrupted. If there is any additional impact in the future, we will communicate as soon as possible.

We appreciate your continued partnership and support as we navigate industry-wide challenges with HPAI. Please reach out with any questions.

Best regards,

A handwritten signature in black ink, appearing to read "Kurt Nelson".

Kurt Nelson  
SVP, Sales & Marketing

