

## **McCain Foods North America**

439 King St. West, 5<sup>th</sup> Floor Toronto, ON, Canada M5V 1K4 One Tower Lane, 11<sup>th</sup> Floor Oakbrook Terrace, Illinois 60181

Date:	August 10, 2023	
То:	Valued McCain Customers	
From:	McCain Sales Operations & Planning	
CC:	US & CA Customer Solutions	

RE: Potato & Appetizer Service Levels

Valued McCain Customer,

Recent challenges with raw material supply constraints, plant attainment and category oversells have impacted our ability to achieve our expected high level of service. While our ultimate goal is to delight you, the customer, we wanted to provide a near team outlook for the categories that have been impacted most by the challenges mentioned above.

While we will make every effort to minimize disruption in service, below is our expected timing to full recovery in service levels.

Channel	Category	<b>Expected Recovery Timing</b>
	Cheese	Mid August
Appetizer	Onion	Late August
	Pepper	Early October
	Batter	Late September
Potato	Conventional	Mid September
	Chopped & Formed	Mid September

Please reach out to your Customer Solutions Representative with any questions or concerns you may have.

Thank You,

McCain Sales Operations and Planning