



INFINITE POSSIBILITIES. ONE FAMILY.

6/30/21

To our Valued Customer,

As we continue to recover from the pandemic and see more restrictions relaxed, we have experienced a significant demand increase on our par fry business – **French Toast Sticks, Cheese and Seafood** products. Labor volatility, increases in supply chain lead times and ingredient shortages have impacted our business as well. Due to these factors, par fry products will be servicing below our targeted standards through Q1 2022.

To maximize our output and drive efficiency improvements with our production, we've had to make additional decisions on discontinuing or temporarily pausing certain product codes.

Here is a chart of the impacted products:

Category	Product	Service Impact
Cheese	PC16845 FR WG MOZZARELLA BITES 8 2_25	Product Discontinuation
Other Appetizers	PC15842 FR BREADED AVOCADOSLICE 5 2	Product Discontinuation
Seafood	PC40414 SP POPCORN SHRIMP BULK 5 2 LB	Product Discontinuation
Cheese	PC65224 BUFFALO CHEESE CRUNCHER 8 3_125	Product Unavailable through Q1 2022
Cheese	PC65205 FR MOZ CHEESE STICKS 8 1_5 LB	Product Unavailable through Q1 2022
Seafood	PC47039 SP SHRIMP POPPERS 5 2 LB	Product Unavailable through Q1 2022
Seafood	PC47020 SP SHRIMP POPPERS 5 2 LB	Product Unavailable through Q1 2022

Thank you for your support and partnership. We will continue to keep you updated as we navigate through the recovery.

If you have any questions, please contact your Rich Products sales or customer service representative.

Sincerely,

Rich Products Food Service