



A family tradition of quality and great taste.

October 25, 2021

To Our Valued Customers,

The current shortages of ginger puree and ginger related products are a direct result of the major backups at all major ports in the United States. From Los Angeles to Oakland to Houston and New York ships are waiting by the dozens to be unloaded.

Our ginger contracts have been in place for the entire year and no delays in ordering on our side have created these recent shortages. We are in constant contact with our vendors and are always looking for any way to speed up deliveries.

Please note that no customers are being prioritized over any other customers. All orders are being fulfilled to the best of our abilities to and in the order in which they were received.

We appreciate everyone's understanding in these unprecedented times.

Thank You,

Alec Tulkoff

Alec Tulkoff
Vice President of Sales and Marketing.