

Away From Home

July 28th, 2021

Dear Valued Customer:

Thank you for your partnership as foodservice channels recover from the pandemic. We value our relationship and appreciate your support of the Smucker Away From Home business. With Portion Control volume and select Spreads rapidly approaching and, in some cases, *exceeding* pre-pandemic levels, we are placing the following items on a soft allocation. This process ensures proactive communication, committed quantities from Smucker, and a steady supply to better service your needs. Customers should expect to receive quantities similar to cases shipped over the last several months, and the soft allocation supports over shipping when excess product becomes available. While we are working to improve fill rates and timing, we anticipate this process to last through the calendar year.

ITEM	DESCRIPTION	ITEM	DESCRIPTION
5150002283	SM 1.4 OZ BKFAST SYRUP	5150002985	SM 1/2 OZ CSH N CRY MXFRT JLY
5150002284	SM 2.1 OZ BKFAST SYRUP	5150000760	SM 1/2 OZ APPLE JELLY PLASTIC
5150001696	SM 1/2 OZ ASST 8-PLASTIC	5150000773	SM 1/2 OZ ASST 1-PLASTIC
5150021048	SM .50Z STRWBRY JAM PLS 400CT	5150000774	SM 1/2 OZ ASST 4-PLASTIC
5150060504	SM 1 OZ NAT BKFAST SYRUP PLSTC	5150003889	DK 1 OZ STRAWBERRY PRESERVES
5150002640	SM .5 OZ CSH N CRRY ORNG MARM	5150003888	DK 1 OZ ORANGE MARMALADE
5150002646	SM 1.4 OZ CNC BKFAST SYRUP	5150003907	DK 1.6 OZ MAPLE SYRUP GLASS
5150002277	SM 1.1 OZ SUGFR BFAST SYR	5150003884	DK 1.1 OZ PURE HONEY
5150000800	SM 1/2 OZ ASST 5-PLASTIC	5150003883	DK 1 OZ GRAPE JAM
5150000795	SM 1/2 OZ ASST 3-PLASTIC	5150003887	DK 1 OZ RED RASPBERRY PRES
5150001984	SM 1/2 OZ APPLE BUTTER PLAS	5150021119	DK 1/20Z RED RASP PRES PLSTC
5150000765	SM 1/2 OZ MIXED FRUIT JLY PLAS	5150003915	DK 1.4 OZ MUSTARD
5150002644	SM .5 OZ CSH N CRRY STRAW JAM	5150003916	DK 1.4 OZ KETCHUP
5150001698	SM 1/2 OZ SDL BLKBRY JAM PLAS	5150000310	SM 10 TN APRICOT PRESERVES
5150000767	SM 1/2 OZ STRAWBERRY JAM PLAS	5150003502	DK 10 TN FANCY STRAWBERRY PRES
5150008204	SM 1/2 OZ NAT ORNG MRM JAM	5150003501	DK 10 TN BLACKBERRY PRESERVES
5150000766	SM 1/2 OZ ORANGE MARM PLAS	5150003503	DK 10 TN RED RASPBERRY PRES
5150002987	SM 1/2OZ CSH N CRY BLKBRY JAM	5150005055	SM 19.5 OZ CARAMEL PLTSCAPR
5150000763	SM 1/2 OZ HONEY PLASTIC	5150005054	SM 19.5 OZ CHOCOLATE PLTSCAPR
5150021049	SM .50Z GRAPE JELLY PLS 400CT	5150005063	SM 19.5 OZ VANILLA PLTSCAPR

We apologize for the inconvenience this may cause you and your customers. As the leader in Spreads, we are actively taking steps to increase and accelerate production, hire labor, and advance our supply chain. Thank you for your ongoing partnership and support as we work together to improve service levels. If you have any immediate questions, please do not hesitate to reach out to your Smucker Away From Home sales representative.

Sincerely,

The J.M. Smucker Company

7im Wayne

Tim Wayne V.P. & G.M., North America Away From Home

Marlin Wendland

Marlin Wendland V.P., Sales North America Away From Home