



Date: 12/21/2021

Temporary Supply Disruption

Dear valued customer,

I wanted to provide an update to the letter I sent back in October. While we have made significant progress as it pertains to alleviating our supply chain and ingredient challenges, we are still in the process qualifying the solutions we have identified. We are not yet able to provide a date where we can restart supplying your business. Our commitment is to get back into supply as quickly as possible. We are hopeful that we will have additional capacity in the second quarter of 2022 and will communicate to you as soon as we have a firm date.

We recognize the difficulty that this causes. Your sales representative will remain in contact with you and will notify you of any changes to our situation.

We sincerely apologize for this unprecedented disruption in our mutual business, and we look forward to serving you again in the future.

Sincerely,
Terence Martin

A handwritten signature in black ink, appearing to read 'Terence Martin'.

Customer Development Director