



September 25, 2021

To Our Valued Customers:

We are coming to you once again to provide an update on the evolving production and shipping delays Yang's is encountering. Our production plants are experiencing an extreme shortage of deboned chicken. Daily, we wait for delayed delivery trucks, and our workers and machines start and stop according to sporadic availability. Due to the shortage of deboned chicken and all related finished products, our October and November production capacity is fully booked.

•Currently, all unconfirmed orders and all new orders for Yang's chicken products are subject to a 12–15-week lead time.

•Non-chicken items (rice and chow mein) are subject to a 20-business day lead time. In order to receive rice and chow mein within the lead time period, orders must be submitted on separate purchase orders that do not contain poultry products and must comply with minimum shipment requirements.

We appreciate your patience and understanding as we continue to offer our apologies to you and to your customers for the limited availability of our products.

We will update you again as our situation changes.

Sincerely,

A handwritten signature in cursive script that reads "Loree Erpelding".

Loree Erpelding
Vice President